





Transforming State LTSS Access Functions into a No Wrong Door System for All Populations and All Payers: Statewide Implementation HHS-2015-ACL-CCASD-NW-0110

Bidders Call May 27, 2015

Conference Call Time: 2:00 PM Eastern

Conference Call Number: 888-282-1672

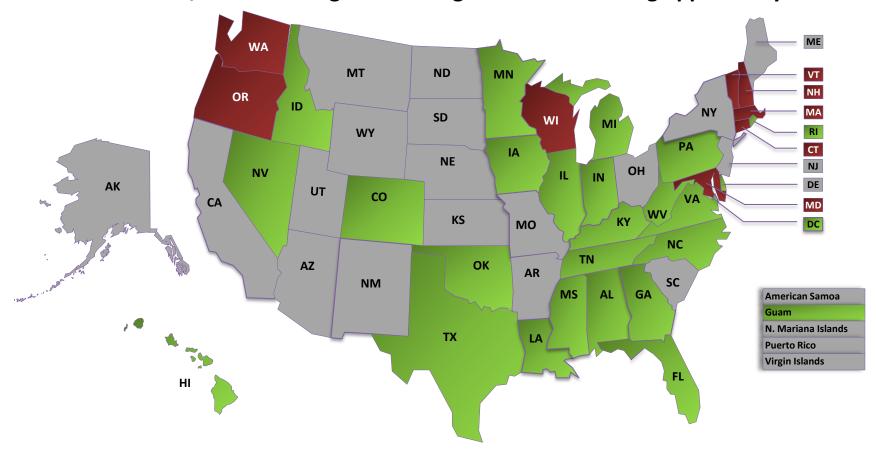
Participant passcode: 3363664

Agenda

- Background of No Wrong Door System Opening Remarks from ACL, CMS & VHA
- NWD System Funding Opportunity Overview
 - ➤ Vision/Goals of NWD System
 - > Expectation of Applicants
 - > Expectation of Awardees
 - > Application Narrative Requirements
 - Review Criteria/Selection Process
 - FoA Specifications/Key Dates
 - Technical Information Grant Submission
- Q&A

States Currently Receiving Funds to Develop NWD Systems

States/territories in green are eligible for this funding opportunity.











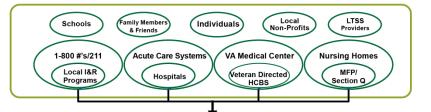
Public
Outreach and
Coordination with
Key Referal
Sources

NWD System Functions

Person Centered Counseling

Streamlined Eligibility to Public Programs

State Governance and Administration



Person Centered Counseling Process

Assists with any immediate LTSS needs, conducts conversation to confirm who should be part of process, and identifies goals, strengths and preferences

Comprehensive review of private resources and informal supports

Facilitates informed choice of available options and the development of the Person Centered Plan

Facilitates implementation of the plan by linking individuals to private pay resources, and if applicable, in applying for public LTSS programs and folow-up.

As needed, facilitates diversion from nursing homes, transition from nursing home to home, transition from hospital to home, and transition from post-secondary school to post-secondary life.

Improving the Efficiency and Effectiveness of LTSS Eligibility Process Across Multiple Public Programs:

Leverages Person Centered Counseling staff to use information from the person centered plan to help individuals complete applications for public LTSS program(s) and to help them through the entire eligibility process

Continually identifies ways to improve the efficiency and effectiveness of the eligibility determination processes across the multiple LTSS programs administered by the state, while also creating a more expeditious and seamless process for consumers and their families

State Leadership, Management and Oversight

Must include support from the Governor and involvement from State Medicaid Agency, State Agencies Administering programs for Aging, Intellectual and Developmental Disabilities, Physical Disabilities and Mental/Behavioral Health

Must involve input from external stakeholders, including consumers and their families, on the design, implementation, and operation of the system

Responsible for designating the agencies and organizations that will play a formal role in carrying out the NWD system

Will use NWD System as a vehicle for making its overall LTSS System more

NWD System Organizations

Area Agencies on Aging

Developmental Disability
Management Organizations

Centers for Independent Living

Aging & Disability Resource Centers

Local Medicaid Agencies

Behavioral Health Management Organizations

Organizations serving
Ethnic & Minority
Populations

School Districts

Faith Based Organizations

Alzheimer's Chapters

Organizations with
Peer-to-Peer, including Family
to Family models

Local Public Housing Agency

Other Organizations

No Wrong Door Person Centered Counseling Functions

Assists with any immediate LTSS needs, conducts conversation to confirm who should be part of process, and identifies goals, strengths and preferences

Conducts comprehensive review of private resources and informal supports

Facilitates informed choice of available options and the development of the Person Centered Plan

Specialties

Facilitates Transitions:
Nursing Home Diversion, Hospital
Based Transition, Institutional
Transition and Youth Transition

Serves Unique Populations:
Individuals with Physical
Disabilities, Seniors, Individuals with
Intellectual/Developmental
Disabilities or Alzheimer's
Disease/Dementia. etc.

Linking Individuals to Private Pay Resources

Helps individuals connect to services that will be covered out of pocket or through other community resources

Assists Individuals in Applying for Public Programs

Uses information from the person centered plan and any additional information as needed to help individuals apply for LTSS public program(s) relevant to the person centered plan and helps individuals navigate through the entire eligibility process.

Preliminary Functional Eligibility Assessment for Public Programs

Final Determination of Functional Eligibility for Public Programs Preliminary Financial Eligibility
Assessment for Public Programs

Final Determination of Financial Eligibility for Public Programs

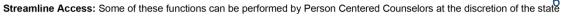
Follow-Up

Ensures the plan's services are initiated, meets the needs of the individual and is adjusted as necessary

Core Competencies: Required of all staff performing Person-Centered Counseling

Specialties: Performed by subsets of staff doing Person-Centered Counseling who also have specialized knowledge and experience

and experience



NWD System Funding Opportunity Expectations of Applicants

- Clear description of state approach for using grant dollars to strategically advance the Federal vision of NWD System
 - Vision reflected in Key Elements of a NWD System of Access to LTSS for All Populations and All Payers
- Applicants flexibility
 - Applicants have the flexibility to target 1 or more functions
 - Applicants have the flexibility to target a sub-area of a state
- Letter from Office of the Governor (Part of Application)

NWD System Funding Opportunity Expectations of Awardees

- Fully Developed 3 Year Plan (within 3 Months)
- NWD System Capacity Assessment (within 12 months)
- Learning Collaborative Monthly Calls (e.g., NWD System Key Elements, CQI)
- At the completion of the grant (within 36 months)
 - Updated 3 Year Plan FY 18-20

NWD System Funding Opportunity Application Narrative Requirements

- Summary/Abstract
- Problem Statement
- Proposed Intervention
- Special Target Populations and Organizations
- Outcomes
- Project Management
- Evaluation
- Dissemination
- Organizational Capacity Statement

Problem Statement

- Describe specific challenges that will be addressed
 - The funding opportunity will not support every component of 3 Year Plans for No Wrong Door System
- Assessment of challenges/difficulties that consumers experience

Proposed Intervention

- Describe how grant funds will be used
- Describe how proposed activities will make significant, measureable and sustainable strides towards creating a NWD System
- Describe <u>rationale</u> and <u>strategy</u> underlying the proposed approach
- Explain how the approach builds on past investments
- Explain how the state will leverage the assets of non-state agencies and organizations

Outcomes

- Describe the specific outcomes that will result from the proposed intervention
- Describe how outcomes will improve the state's capacity to operate a NWD System
- Describe how the outcomes will benefit the individuals served
- Focus only on outcomes that can be associated with the proposed intervention

NWD System Funding Opportunity Application Review Criteria

In regards to the **Application Review Criteria**, Applications are scored by assigning a maximum of 100 points across five criteria:

- a. Project Relevance & Current Need (20 Points)
- b. Approach (50 Points)
- c. Budget (5 Points)
- d. Project Impact (10 Points)
- e. Organizational Capacity (15 Points)

Project Relevance and Current Need (20 points)

- To what extent did the applicant clearly describe the specific challenges that will be addressed within this project period?
 - Examples of the specific challenges which are unique to the state
 - How the challenges relate to the state's ability to develop some or all of the functions of a NWD System

Project Relevance and Current Need (20 points)

- To what extent did the applicant provide a general assessment on the challenges and/or difficulties consumers experience when attempting to access LTSS?
 - Take into account the various populations
 - Take into account the various duplicative eligibility screening and assessment functions
 - Include challenges faced by individuals

Approach (50 points)

- Does the applicant clearly describe the approach the state is proposing to use with these grant funds?
 - Should result in significant, measureable, and sustainable strides towards creating the NWD System
- Did the applicant clearly describe the rationale underlying their decision to focus on the proposed approach?
 - Build on and leverage past investments
- Project Work Plan

Approach (50 points)

- Does the approach include significant involvement by the State Medicaid Agency?
 - Evidence in letter from State Medicaid agency that the agency will be fully involved and use the NWD System for advancing its rebalancing agenda and CMS Final Rule strategy
- Does the approach meaningfully involve key stakeholders?
 - Leverage non-state entities

Organizational Capacity (15 points)

- Letter from the Office of the Governor
- Letters from each state agency designated by the Governor that each include:
 - Roles and responsibilities
 - Strengths and assets
 - Senior executive official

NWD System Funding Opportunity Specifications

- Application Submission Requirements
 - ✓ Eligibility
 - ✓ Funding
 - ✓ Project Period
 - ✓ Letter of Intent Due Date
 - ✓ Application Due Date
 - √ Contacts (joseph.lugo@acl.hhs.gov)

NWD FOA Review and Selection Process

- In regards to the Review and Selection Process, an independent review panel of at least three individuals will evaluate applications that pass the screening and meet the responsiveness criteria if applicable.
- Final award decisions will be made by the Administrator, ACL.
- Anticipated announcement award date is September 2015.

OGM

- SF 424—The Budget Form-tips on how to complete the form. (Karen)
- Submitting your application through grants.gov—Tips to reduce the risk of having the application rejected. (Christine)

Questions & Answers